

Raffle Terms and Conditions

Terms and conditions of Raffle participation:

1. These Terms and Conditions are the rules of the Charity Raffle (herein known as the “Charity”) Raffle. By joining and playing the raffle, the entrant is bound by these rules. You may not accept all or any part of these rules, and your participation in the raffle will be cancelled if you reject any or part of the following.
2. The Society runs a raffle on behalf of the Charity with the sole beneficiary after prizes and expenses being the Charity. The raffle is licensed and regulated by the Gambling Commission under the Gambling Act 2005 in accordance with the Gambling Act 2005 www.gamblingcommission.gov.uk

Non Remote Licence No. 044167-N-322990-06
Ancillary Remote Licence No. 044167-A-333367-001
3. The Charity wishes to conduct its raffle in a fair and socially responsible way, and to endorse responsible gambling. We will review the terms and conditions six monthly as well as updating them as required by law from time to time.
4. The responsible person is Sarah Fletcher who may be contacted at the address at the end of this document. The responsible person is not eligible to play the Charity Raffle.
5. To enter the raffle you must be aged 18 years of age or over. The Charity will, where appropriate, carry out checks to verify this requirement if necessary, including seeking confirmation from relevant agencies that can provide such information.
6. Should a prize winner be found to be under the age of 18 we will refund their money and withhold the prize, additionally the charity reserves the right to reclaim any prizes issued in error.
7. You therefore represent and agree that:
 - a) You are 18 years of age or over.
 - b) You will not buy or purport to buy an entry in this raffle on behalf of anybody under the age of 18
 - c) You will provide accurate entry information, including your name and personal address
8. You agree that you shall not be entitled to receive any prize if you are unable to confirm to the Promoter your representations under paragraph 7
9. Entry is open to all residents of the UK (including the Charity’s volunteers) but excludes: The Charity trustees or directors; or the Charity employees or third parties each directly

involved in the administration or management of the Raffle, or with the ability to influence the Raffle results.

10. Entry costs £1 per play, payable in advance, by Debit Card, Direct debit or cheque as listed on the entry form. Entries may not be sold to or by anyone under 18 years of age. Each £1 play represents one entry only.
11. Online raffle entries will close at midday 7 days before the draw date. Postal entries will close and must be received by midday the day before the draw date.
12. The draws take place on a Friday (or on the next working day if this falls on a public holiday) in June and/or December.
13. The draw takes place at Alder Hey Lottery Office, Cumulus House, Shortcut Way, New Milton, Hampshire BH25 6ED utilising a Random Number Generator that has been tested and approved by an independent, Gambling Commission approved, third party test house. The results of the draw are final.
14. The winning numbers will be published on the charity website www.alderheycharity.org no later than 5 working days after the draw has taken place. To request a list of winners please contact the responsible person named at the end of this document or the raffle office on 0151 5581410.
15. We do not accept cash as payment for raffle tickets. If we receive any cash by mistake, we must:
 - a) Inform the customer that we do not accept cash
 - b) Return the cash to the customer by special delivery
 - c) Record the date received and date returned.
16. Entries received after the closing date will be deemed a donation to the Charity
17. The Charity is not liable for any lost, stolen, delayed, incomplete or illegible entries, or entries that reach us after the closing date, or for any delay in bank payments. Proof of posting is not proof of delivery. Any money received after the closing date will be entered in the next available draw.
18. The Charity may (without giving any reason or notice, at its absolute discretion) decline to accept an entry, terminate or suspend the raffle.
19. There are no alternatives to any prize except where stated and no interest is payable.
20. Winners will receive their prizes by cheque or bank transfer no later than ten working days after the draw has taken place, addressed to the details of the player held by charity on the day of the draw. Winners do not have to make a claim and all prizes will be paid automatically. All winners will be notified by post.

21. Any uncashed or unclaimed prizes will be deemed as a donation to the Charity after the period of six months.
22. All participants who join the draw are responsible for providing the charity with an up to date and correct email address and contact details. The charity will not be liable for any loss incurred by the entrant caused by the failure of the entrant to inform the charity of any changes or errors to their details.
23. If we are notified that a participant in the raffle is deceased, the charity will use all reasonable efforts to contact the personal representatives or executors of the entrant to establish their wishes in relation to any unclaimed prizes. If the charity is not able to contact the personal representatives or executors of the entrant, it will hold the funds for six months from the date we became aware the entrant was deceased. After this time, the funds will be deemed a donation to the charity.

The personal representatives or executors may contact the charity to claim the funds at any time during the six month period and, as long as they can provide any information the charity reasonably requires, the charity will then refund the funds. No interest will be payable in respect of monies refunded.

24. All monies received as advanced payments will be held in a ring fenced bank account prior to each raffle draw being made and will not be applied to any other use than that of funding entries into the draw prior to the draw. In the event of the society becoming insolvent no guarantee is implied or given that refunds will be made. Further information can be found at <https://www.gamblingcommission.gov.uk/public-and-players/guide/page/what-it-means-if-your-money-is-not-protected>
25. The Charity will comply with all of the Data Protection Act 2018 (GDPR) requirements to protect your personal data. Any individual has the right to request information held about them. To gain access to this information, please contact the responsible person for the raffle at the end of this document.
26. The Charity cannot accept liability for the loss of, delays in or theft of any communication sent by post or email; nor for any delays in the banking system.
27. The Charity's Complaints and Disputes Procedure forms part of the Charity Raffle Policy and Procedures document, which is available via the Charity website alderheycharity.org and which will be made available to customers upon request by calling our Raffle Office on 0151 5581410 or by writing to the responsible person at the address below.
28. If you'd like to be excluded from future charity raffles, please use the online self-exclusion form available via the charity website. Alternatively, you can also contact our Raffle Office to be sent a Self-Exclusion form on 0151 5581410 or via email at alderhey@computerlottery.co.uk
29. The Charity would like you to gamble responsibly. The Charity's Responsible Gambling Guide is included in its Raffle Policy and Procedures online at alderheycharity.org

30. If you feel you have a problem with gambling, visit www.begambleaware.org or call the National Gambling Helpline on 0808 8020 133.
31. The Charity reserves the right to make changes to these rules and will publish any changes 28 days in advance on the charity website, as required by law.
32. This raffle is subject to the laws of England and the jurisdiction of the English courts.
33. The prizes are £1000, £250, £100 and 3 x £50.
34. In 2021, we expect approximately £25,000 to be raised from ticket sales in our seasonal raffle, with 1% spent on prizes, 40% spent on expenses and a fantastic 59% being used to fund the work of the Alder Hey Children's Charity. We expect each ticket entered in our raffle to have on average a 1 in 3,571 chance of winning a prize.
35. All profits from the Charity Raffle are used to fund the charity's work.

Responsible Person & Promoter:

Sarah Fletcher

Registered address:

Alder Hey Children's Charity,
Eaton Road,
West Derby,
Liverpool,
L12 2AP

Telephone 0151 5581410

Registered Charity No. 1160661

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